

## COVID-19: OMA Insurance is Here to Assist You

March 2020

As cases of COVID-19 continue to be reported worldwide and countries impose travel restrictions, you may have questions regarding how your travel plans or your practice may be impacted. OMA Insurance is committed to supporting members and their families through these challenges and we are here to help you navigate your insurance benefits.

Information on your insurance coverage including Frequently Asked Questions can be found by visiting:

<https://www.omainsurance.com/whats-new/Pages/News-Archive.aspx>

As well, OMA Insurance is happy to help you. Please contact us at [info@OMAInsurance.com](mailto:info@OMAInsurance.com) or 1.800.758.1641

### OMA Medical Emergency Travel Coverage

#### If you have OMA Insurance Health Coverage under Policy 17884:

You also have medical emergency travel insurance. Illness due to COVID-19 is being treated in the same manner as any other medical emergency. This means there is no exclusion to treating someone because this is a pandemic vs. another type of medical emergency. Emergency Medical Insurance will cover medical expenses including hospital and physician fees incurred as a result of a medical emergency.

For Medical Emergency Travel 24/7 Assistance:

- **In Canada & US:** 1.800.511.4610
- **All other locations:** 1.519.514.0351 (call collect)

**For questions regarding your Out-of-Country Medical Emergency Travel Coverage, please contact Sun Life at 1.800.758.1641 (select Option 2)**

## **If you have OMA Travel Coverage Provided through RSA:**

For Medical Emergency Travel 24/7 Assistance:

Contact Global Excel Management for assistance if you require medical attention.

From Canada and U.S: call TOLL FREE 1.855.640.9152

From anywhere else: call COLLECT 1.819.780.0555

**For questions regarding your Out-of-Country Medical Emergency Travel Coverage contact RSA Travel Insurance at 1.800.319.9993.**

## **OMA Disability and/or Professional Overhead Insurance (POE):**

If you have been exposed to the COVID-19 virus and are exhibiting symptoms, or if you have been diagnosed with COVID-19, you may be eligible for benefits. Please contact Sun Life for information on your eligibility as well as directions on submitting a claim.

**Contact Sun Life at 1.800.758.1641 (select Option 2)**